

SURVEY COMMENTS

"Need to hire more people.."

"4 x 10hr shifts for Leakage Crews....8 leaks = 5 days pay"

"Please look into correcting the workload given to the contractors...VERY IMPORTANT"

"We have not had a 4% increase. Historically inflation is at 4% pay increase in my 10 years."

"Do a PAQ study for Commercial Services Technician (CST's)."

"No man power to do the work, jobs get pushed back. Angry Contractor."

"More vacation"

"Eliminate 5 year restriction for ETR position."

"Dispatch short staffed"

"My concern is our vacation going to accrument and taking away our purchase vacation.
PLEASE FIGHT THIS IF IT GOES ON THE TABLE ALSO."

"If Meter Inspectors can get a pay increase, why can't ETR's?" "Blue Cross health insurance way
too much now." ".. it seems like new things are basically "figure it out on your own" training."

"Saturday shifts don't have enough bodies especially with the new non pay policies."

"We are least paid gas workers in the State." "More places for ETR to bid."

"Severely understaffed Distribution causes trickle-down effect on all distribution jobs."

"Just say I'd like a 5 year contract option."

"Tools being sent in are not being repaired in a timely manner." "Contractgors have newer
tools than employee's"

"Please show members other companies ie: SDG&E and PGE, etc. are paying techs and privately
owned appliance repair companies like I.E. S."

"We are the lowest paid gas technicians in the State." "More movement options for Customer
Service."

"Would like the ETR restrictions reduced from 5 years."